

SAFEGUARD YOUR OPERATIONS



INDUSTRY FACT:

Security incidents at federal agencies have soared 650 percent over the past five years.

— Source: U.S. Government Accountability Office. "Information Security: Weaknesses Continue Amid New Federal Efforts to Implement Requirements." October 2011.

OPERATIONAL CHALLENGE

Backup media plays an integral role in your agency's recoverability following a disaster or disruption. However, simply backing up your data is only part of the story. If it isn't properly stored, protected and available when retrieval is most critical, you may be jeopardizing your organization's ability to restore operations, as well as provide services that safeguard the health and well being of the nation's citizens.

Moreover, when you struggle to restore data from backup tapes, you may significantly hinder your agency's ability to maintain proper Continuity of Operations Plan (COOP) procedures. In addition, you could increase the risk of failing to provide the information required for Freedom of Information Act (FOIA) and Open Government requests, audits, compliance reviews and legal matters.

WHAT IF YOU COULD...

- ✓ Be confident in your ability to recover the data you need, when you need it?
- ✓ Minimize the risk that data stored offsite falls into the wrong hands?
- ✓ Know what's on each backup tape, so you can quickly and easily produce the information required for FOIA responses, compliance reviews, audits and more?

SAFEGUARD YOUR OPERATIONS

With Iron Mountain® Data Backup and Recovery, you get the ability to transport, store, manage and retrieve your backup media from a secure, offsite facility. By leveraging our proven capabilities and best practices, you can:

- **Get back up and run.** Reduce downtime with the help of a comprehensive program that moves tapes offsite and consolidates services into the care of a trusted third party with proven resources, technology and experience protecting government information.
- **Know you're protected.** Work with a partner that recognizes the need to meet COOP and recovery objectives, understands the mission-critical nature of your information and will protect it as if it were their own.
- **Find what you need when you need it.** Leverage proven procedures and best practices designed to help you quickly locate and deliver what's required to satisfy internal requests and external directives.



Iron Mountain® Data Backup and Recovery is built upon a comprehensive foundation of capabilities, including:

- Offsite Tape Vaulting Services
- Data Restoration Services
- Consulting Services
- Value-Added Services

OFFSITE TAPE VAULTING SERVICES

With our **Offsite Tape Vaulting** program, you can store your backup data, protect it under optimal environmental conditions and retrieve it when necessary. Plus, the **SecureSync®** web interface gives you the visibility to manage your data and quickly locate the tapes needed to satisfy a FOIA request or enact your COOP strategy. When your media moves to and from an Iron Mountain facility, our **InControl®** solution scans tapes – and protects them with a verifiable chain-of-custody and audit trail.

DATA RESTORATION SERVICES

When a FOIA request or litigation event requires you to access the data residing on a particular backup tape, you can turn to our **Data Restoration Services** to identify and extract the information you need – and deliver it to the right people in an efficient, timely manner.

CONSULTING SERVICES

Our **Consulting Services** provide the insights and expertise needed to assess your agency's unique needs, build and customize your data backup and recovery program – and help it stay aligned with your disaster preparedness and COOP requirements.

VALUE-ADDED SERVICES

You can increase flexibility and better support your data backup and recovery program with **Value-Added Services** that help you test your level of disaster preparedness, move your tape library to a new location, audit your media library and destroy any media that has exceeded its specified retention period.

+ WHAT YOU GAIN...

- ✓ The confidence that you can quickly and effectively restore operations and critical services following a disaster or disruption
- ✓ Complete, compliant protection for information in transit and at rest
- ✓ A streamlined process for identifying, restoring and delivering the information contained on a specific tape



By leveraging our proven capabilities and best practices, you can:

- Get back up and run
- Know you're protected
- Find what you need when you need it



ABOUT IRON MOUNTAIN. Iron Mountain Incorporated (NYSE: IRM) provides information management services that help organizations lower the costs, risks and inefficiencies of managing their physical and digital data. Founded in 1951, Iron Mountain manages billions of information assets, including backup and archival data, electronic records, document imaging, business records, secure shredding, and more, for organizations around the world. Visit the company Web site at www.ironmountain.com or call 888-418-IRON (4766) for more information.